

Rating Policy

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1. Purpose of this policy

This document sets out the policy of the Barunga West Council for setting and collecting rates from its community.

2. Scope of this policy

This Policy applies to all ratepayers who are liable to pay Council rates.

3. Policy Intent

An integral part of an Annual Budget, required to be adopted by Council and pursuant to Section 123 of the *Local Government Act 1999* and Regulation 6 of the *Local Government (Financial Management) Regulations 2011*, is the ability to raise rates to fund Council services and projects.

4. Community Strategic Plan Objectives

In setting its rates for the 2023/24 financial year Council has considered the following:

- Barunga West Council Strategic Management Plan 2020-2030:
 - Goal 5: Effective Community Leadership and
 - Objective 15: A Financially Sustainable Council
- The Draft Long Term Financial Plan 2022 – 2032.
- The Draft Annual Business Plan and Financial Statements for 2023/24.
- The relationship between Council’s Business Plan objectives and this rating policy.
- The current economic climate.
- The specific issues faced by our community.
- The impact of rates on the community & businesses.
- Council’s debt strategy.
- Required funding for future asset replacement.
- The impact of differential changes in property valuations across the district.

Copies of Council’s “Uniquely Barunga” Strategic Plan 2020 – 2030 and Annual Business Plan 2023/24 will be available for inspection and purchase at the Council offices and at Council’s website www.barungawest.sa.gov.au

5. Definitions

‘CPI’ means Consumer Price Index

‘CWMS’ means Community Wastewater Management Scheme

‘DVA’ means Department of Veterans’ Affairs

‘EFTPOS’ means Electronic Funds Transfer at Point Of Sale

‘LGA’ means the Local Government Association of SA

'Policy' means this Rating Policy

'RL Levy' means Regional Landscape Levy

'Notional valuation' means a nominal or face value amount assigned to a financial instrument for calculation purposes

'SFE' means Single Farm Enterprise

'the Act' means the *Local Government Act 1999*

6. Policy

6.1 Method Used to Value Land

Councils may adopt one of three valuation methodologies to value the properties in their areas. They are:

- Capital Value – the value of the land and all the improvements on the land.
- Site Value – the value of the land and any improvements which permanently affect the amenity of use of the land, such as drainage works, but excluding the value of buildings and other improvements.
- Annual Value – a valuation of the rental potential of the property.

The Barunga West Council has decided to continue to use Capital Value as the basis for valuing land within the Council area.

Council considers that this method of valuing land provides the fairest method of distributing the rate burden across all ratepayers because property value is considered a reasonable indicator of income and capital value, which closely approximates the market value of a property and provides the best indicator of overall property value.

6.2 Adoption of Valuations

A Council may employ or engage a valuer to value the land in the area or it may use the valuations provided by the Valuer-General, or it may use a combination of both subject to certain restrictions. The Valuer-General is a statutory officer appointed by the Governor of South Australia.

The Barunga West Council has adopted the most recent valuations made by the Valuer- General. If a ratepayer is dissatisfied with the valuation made by the Valuer-General then the ratepayer may object to the Valuer-General in writing, within 60 days after the date of service of the notice of the valuation to which the objection relates, explaining the basis for the objection.

6.3 Objection to Valuation

A person may object to a valuation of the Valuer-General by notice in writing, setting out the reasons for the objections, and the Valuer General must consider the objection.

An objection to a valuation must be made within 60 days after the date of service of the notice of the valuation to which the objection relates. If the person then remains dissatisfied with the valuation, they have a right to a review.

Applications must be made within 21 days of receipt of the notice of the decision (in relation to the objection) from the Valuer-General. A payment of the prescribed fee for the review to be undertaken, together with the review application must be lodged in the Office of the Valuer-General, who will then refer the matter to an independent Valuer. If the person remains dissatisfied with the valuation then they have a right of appeal to the Land and Valuation Court.

The address of the Office of the Valuer-General is:

Postal:	Land Services SA GPO Box 1354 Adelaide SA 5001
Telephone:	1300 653 346
Email:	OVGObjections@sa.gov.au

Note: Council has no role in the process of considering an objection to a valuation. It is also important to note that the lodgement of an objection does not change the due date for the payment of rates.

6.4 Notional Values

Certain properties may be eligible for a notional value under the *Valuation of Land Act 1971*. This relates to some primary production land or where there is State heritage recognition. Any owner that believes that they are entitled to a 'notional value' must apply in writing to the Office of the Valuer-General.

6.5 Business Impact Statement

Council has considered the impact of rates on businesses in the Council area, including primary production. In considering the impact, Council assessed the following matters:

- Those elements of Council's strategic management plans relating to business development.
- The current and forecast economic climate.
- Operating and capital projects for the coming year that will principally benefit industry and business development in the district.
- Movement in the Consumer Price Index (Adelaide Capital City index) and other relevant indices. The CPI represents the movement in prices associated with the goods and services consumed by the average metropolitan household.
- Valuation changes in commercial and industrial properties across the district as compared with valuation changes in residential properties across the district.

6.6 Council's Revenue Raising Powers

All land within a Council area, except for land specifically exempt (e.g. crown land, Council occupied land and other land prescribed in the *Local Government Act 1999* – refer Section 147 of the Act), is rateable. The Local Government Act provides for a Council to raise revenue for the broad purposes of the Council through a general rate, which applies to all rateable properties, or through differential general rates, which apply to classes of properties.

In addition, Council can raise separate rates, for specific areas of the Council or service rates or

charges for specific services. Council also raises revenue through fees and charges, which are set giving consideration to the cost of the service provided and any equity issues. The list of applicable fees and charges is available for inspection or purchase at the Barunga West Council offices and free of charge from Council's website www.barungawest.sa.gov.au

A Goods and Services Tax at a rate determined under the *Goods and Services Act 1999* will be charged on those fees not given exemption under the Act.

6.7 Differential General Rates

A Council may opt for differential general rates based on the use of the land, the locality of the land, or a combination of the locality and the use of the land (section 156). An alternative basis of differentiation may be used in certain circumstances to allow rating relativities to be gradually altered or realigned (s156 (1)(d) & (2)).

The Barunga West Council uses differential rating as it believes it is the fairest method of allocating rates. Council's differential rating system is based on land use. Residential is the base rate, all other rates are a percentage of residential rates.

Council has determined the following differential rate values for 2023/24:

Residential Rate & Other	100.00%
Commercial – Shop	100.00%
Commercial – Office	100.00%
Commercial – Other	100.00%
Industry – Light	100.00%
Industry – Other	100.00%
Primary Production	54.22%
Vacant land Rate	242.50%
Non-Rateable	0.00%

If a ratepayer believes that a particular property has been wrongly classified by Council as to its land use, then the ratepayer may object to that land use (to Council) within 60 days of being notified. The objection must set out the basis for the objection and details of the land use that, in the opinion of the ratepayer, should be attributed to that property. Council may then decide the objection as it sees fit and notify the ratepayer. A ratepayer also has the right to appeal against Council's decision to the Land and Valuation Court.

A ratepayer may raise the matter with Council's Rates Officer via email at: barunga@barungawest.sa.gov.au or by telephone on 08 8635 2107.

On request Council will provide a copy of Section 156 of the *Local Government Act 1999* which sets out the rights and obligations of ratepayers in respect of objections to a land use.

Note: Lodgement of an objection does not change the due date for the payment of rates.

6.8 Fixed Charge

A Council may impose a fixed charge on each assessed property. Where two or more adjoining properties have the same owner and are occupied by the same occupier, only one fixed charge is payable by the ratepayer.

Council will apply a fixed charge per property of \$415 in 2023/24.

The reason for a fixed charge is to ensure that all residents/owners contribute towards the provision of basic services at a reasonable level. The balance of the general rates per assessment is determined by the capital valuation of the property.

6.9 Separate Charge

A Council pursuant to Section 154 of the Act, may declare a separate rate on rateable land within a part of the area of Council for the purpose of planning, carry out, making available, supporting, maintaining or improving an activity that is, or is intended to be, of particular benefit to the land, or the occupiers of the land, within that part area, or to visitors to that part of the area.

Fisherman Bay (22 – 94 Whiting Road, even numbered properties only)

Following consultation with ratepayers Council approved of the introduction of a Separate Rate to fund the relocation of power poles and power lines within the properties located between 22 – 94 Whiting Road Fisherman Bay of \$3,200 per property. To reduce the burden on ratepayers Council has determined to spread the repayment over four years resulting in a \$200 per quarter Separate Rate, per year.

This is year 2 of the 4 years.

6.10 Service Charge – Community Wastewater Management Scheme (CWMS)

Council provides a community wastewater management scheme to most properties within the townships of Port Broughton and Bute. Council is expanding the community wastewater management scheme at Port Broughton to cater for properties at Fisherman Bay.

Council must cover the full cost of operating and maintaining the service and this includes interest payments on loans raised to upgrade the CWMS schemes. Council must also allow for the future capital replacement of the system. Council has committed to sustainable charging for CWMS in the District which has been determined by the LGA and other external sources. Council will recover this cost through the imposition of a sustainable service charge per property unit as follows:

Occupied land	per property unit.
Port Broughton	\$525
Bute	\$525
Fisherman Bay	\$600
Vacant land	per property unit
Port Broughton	\$260
Bute	\$260
Fisherman Bay	\$260

Property unit is determined by the “Code for Establishing and Applying Property Units as a Factor of the Imposition of Annual Service Charges for Community Wastewater Management Systems” published by the Local Government Association of South Australia, April 2006.

6.11 Tenanted property

Council has determined that tenants of premises where there are multiple occupants in occupation of what would otherwise be considered to be contiguous properties, or a single property having multiple occupants who lease the property from a common owner, will be charged rates in accordance with the Valuer-General’s land use determination and will be levied the relevant waste management charges as determined under Council’s Waste Management Policy. In addition, where CWMS is available, a separate CWMS charge will be levied on each assessment.

6.12 Single Farm Enterprise (SFE)

Council has determined that where an application has been made in 2022/23 or preceding financial years for the relief of the fixed charge or service charges in respect of a SFE and the applicant still complies in 2023/24 with Council’s requirements as to the operation of the enterprise as a single entity, then only one fixed charge, will be charged.

Existing SFE’s that have applied to Council in 2022/23 or preceding financial years will not need to reapply, however new SFE applications will need to be applied for by 31 May 2023 for consideration of fee remission for 2023/24 financial year.

6.13 Regional Landscape Levy

Council is obliged to include on its rates notices and to collect a levy in respect of the operations of the Northern and Yorke Landscape Board. The levy is determined by the Board each financial year. This charge will be distributed evenly throughout the Council area by the imposition of an amount on each separate assessment of rateable land in the Council area.

6.14 Pensioner Concessions

To check eligibility for State Government concessions visit:
www.sa.gov.au/concessions or contact the concessions SA hotline on 1800 307 758.

6.15 Rates Hardship

Council’s preference in relation to rates arrears is to develop a payment plan with the ratepayer to settle the debt as quickly as possible. The alternative is referring the debt to a Debt Collection Agency, which increases the total outstanding debt, as some of the Agency fees are added to the outstanding debt.

In the event of genuine financial hardship (including the impact of COVID 19), Council will suspend the application of fines and interest on the outstanding debt for an agreed period of time.

Council will consider, inter alia, the following:

- The employment status of the ratepayer;
- If not employed, the ratepayer's source of income;
- Eligibility for Pensioner concession Card, Centrelink Low Income Health Care Card or any other government concession;
- The ratepayer's payment history, including any other previous payment plans;
- Referral by an accredited financial counsellor or welfare agency.

If the CEO is satisfied that this is a case of genuine hardship, the following options may apply:

- A tailored payment plan recognising the nature of the hardship, that is, short term or long term;
- Temporary suspension of agency fees, interest charges and/or fees and fines;
- Establishment of a Centrelink Centrepay service.
- Establishment of an ongoing BPay payment plan, with either weekly, fortnightly or monthly payment options.

Failure to maintain the payment arrangements will result in Council re-establishing the normal debt collection channels and associated fees.

6.16 Postponement of Rates

A postponement of rates may be granted if Council is satisfied that the payment of rates would cause financial hardship. Upon application, Council may request that the ratepayer substantiates the hardship, and request additional information pertaining to the relevant property to consider granting a postponement of payment of rates, on the condition that the ratepayer agrees to pay interest on the amount affected by the postponement at the Cash Advance Debenture rate.

All successful applications will require the full outstanding rates to be paid upon the completion of the postponement period or at the transfer of ownership settlement date, whichever occurs the earliest.

6.17 Postponement of Rates – Seniors

Eligible senior ratepayers (i.e. persons eligible to hold a seniors card) have the option to apply to Council for a postponement of the payment of the prescribed proportion of rates for the current or a future financial year. The postponement is only available in relation to the prescribed proportion of rates being any amount in excess of \$500 per rateable year and applies to the principal place of residence of the eligible senior ratepayer.

Additional information pertaining to the property may be requested by Council to help in the decision making of the application, for example, mortgage documents. Please contact the Council Office by email barunga@barungawest.sa.gov.au or phone 08 8635 2107 for the application conditions.

If a postponement of the payment of rates occurs, interest will accrue at the rate specified in the *Local Government Act 1999* on the amount affected by the postponement, until the amount is paid in full.

During the postponement period, Council may complete regular reviews of the outstanding balance. The reviews will be to ensure there is adequate property value available to repay the postponement amount, plus any interest held against the property upon the sale of the property. Council may request additional information be provided to complete the review.

6.18 Deferred Payments

Under special circumstances, Council's CEO or delegate may authorise a deferred payment option to ratepayers. Authorised deferred payment options will not incur fines &/or interest during the period specified.

The deferred payment option is intended to provide financial relief for a group of property assessments who have/are experiencing the same circumstance, as a once off relief. It is not the intention of this relief to be provided on property assessments/ratepayers singularly or on an ongoing/regular basis.

6.19 Centrelink Recipients and Low Income Earners

Services Australia may assist Centrelink recipients and low income earners with the payment of Council rates for their principal place of residence. (Remissions are not available on vacant land or rental premises).

Please contact Services Australia for details:

Telephone: 132 307

Email: servicesaustralia.gov.au

6.20 Payment of Rates

As required by Section 181 of the *Local Government Act 1999*, Council offers ratepayers the opportunity to pay their rates in four equal or approximately equal instalments, due in the months of September, December, March and June each year.

Ratepayers may set up a regular electronic payment plan at weekly or fortnightly or monthly intervals. The BPay number is specific to the property & does not change. Provided that the quarterly amount due is paid by the due date, any payment plan is accepted.

In cases where the initial account requiring payment of rates is not sent at least 30 days prior to this date, or an amended account is required to be sent, the Chief Executive Officer has the authority to fix the date by which rates must be paid for these assessments.

The Chief Executive Officer also has the authority to enter into agreements with principal ratepayers relating to the payment of rates in any case where they consider it necessary or desirable to do so.

Rates may be paid by BPay, cheque, money order, cash or EFTPOS. Credit cards (with the exception Diners Card and American Express) can be utilised to a maximum of \$2,500.

The following payment options are available in relation to Council rates:

B-Pay: Using the information contained on your rates notice
Credit card: 08 8635 2107
Mail: Addressed to PO Box 3, Port Broughton SA 5522

Payments can also be made in person at the following Council Service Centre's:

- Council Office, Bay Street, Port Broughton
- Council Office, Railway Terrace, Bute

Any ratepayer who may, or is likely to, experience difficulty with meeting the standard payment arrangements is invited to contact the Council Office on 08 8635 2107, to discuss alternative payment arrangements. Such enquiries are treated confidentially by Council.

Note: Late payment fines and interest may still apply.

6.21 Late Payment of Rates / Debt Recovery

The *Local Government Act* provides that Councils may impose a penalty on any payment for rates, whether instalment or otherwise, that is received late. A payment that continues to be late is then charged an interest rate, set each year according to a formula in the Act, for each month it continues to be late.

The purpose of this penalty is to act as a genuine deterrent to ratepayers who might otherwise fail to pay their rates on time, to allow Councils to recover the administrative cost of following up unpaid rates and to cover any interest cost a Council may incur because it has not received the rates on time.

The Barunga West Council imposes late payment penalties strictly in accordance with the *Local Government Act 1999*. The ability to remit penalties in whole or part is a power vested in Council. At Council, each case will be considered on its merits based on the information provided.

6.22 Debt Recovery

All ratepayers have until the date on which the instalment of rates is due. After that the following recovery procedure will come into effect:

1. Fines and interest as provided by the Act will be added.
2. An overdue notice will be forwarded within 28 days of the imposition of a late payment penalty.
3. The debt will be placed in the hands of a debt collector if payment or arrangement for payment is not made within the overdue notice pay by date (21 days from date on overdue notice) and a notice of intention to issue a claim will be forwarded by the debt collector.
4. Court proceedings will be instigated if the payment is still overdue after 21 days.

Some fees and all court costs will be recovered from the ratepayer.

When Council receives a payment in respect of overdue rates, Council applies the money received in the following order:

1. To satisfy any costs awarded in connection with court proceedings;
2. To satisfy any interest costs;
3. In payment of any fines imposed;
4. In payment of rates, in date order of their imposition (starting with the oldest account first).

6.23 Sale of Land for Non-Payment of Rates

Section 184 of the *Local Government Act 1999* provides that a Council may sell any property where the rates have been in arrears for three years or more. The Council is required to provide the principal ratepayer and the owner (if not the same person) with details of the outstanding amounts and advise the owner of its intention to sell the land if payment of the outstanding amount is not received within one month. The Council enforces the sale of land for non- payment of rates after 3 years or more in accordance with the provisions of the Act.

6.24 Overpayment of Rates

Council will not pay interest on any voluntary overpayment of rates, and will not refund any amount less than \$100 due to costs involved in processing refunds. Any credit balance will be applied against the next instalment of rates.

Council regularly reviews the balance of rates on each property and if rates have been overpaid by \$100 or more, if requested, a refund payment may be processed to the principal ratepayer. Council will require notice in writing if a ratepayer requests any rate refunds or overpaid rates to be paid towards future rate payments.

6.25 Rebate of Rates Policy Statement

It is the policy of the Barunga West Council that a rebate of rates in respect of any rateable land in the Council area will be available only when the applicant satisfies the requirements under the *Local Government Act 1999* and, where appropriate, the requirements of this Policy.

Introduction

The *Local Government Act 1999* (“the Act”) sets out at Chapter 10, Division 5 (Sections 159 to166) those provisions applicable to the Council granting a rebate of rates to persons or bodies.

Council has decided to adopt a Policy to assist it in its decision making functions relative to the operation of the rate rebate provisions contained in the Act.

This Policy is intended to provide guidance to the community as to the grounds upon which a person or body is, or may be entitled to receive a rebate of rates and the matters that Council will take into account in deciding an application for a rebate.

In accordance with the rebate provisions contained in the Act, this Policy sets out the type of use in respect of land which Council must grant a rebate of rates and the amount that rebate must be, and those types of land use where Council has discretion to grant a rebate of rates.

Local Government Act 1999

Section 159(3) of the Act provides that Council may grant a rebate of rates under the Act if it is satisfied that it is appropriate to do so.

The Act provides for a mandatory rebate of rates in specified cases and the amount of that mandatory rebate (see Mandatory Rebates Clause below).

The Act also provides that where Council must grant a rebate of rates under the Act, and the amount of that rebate is fixed by the Act at less than 100%, Council **may** increase the amount of the rebate.

The Act provides, at Section 166 for Council to provide a discretionary rebate of rates in the cases set out in that Section.

Mandatory Rebates

Council must grant a rebate in the amount specified in respect of those land uses which the Act provides will be granted a rebate.

Rates on the following land will be rebated at **100%**:

- Health Services - Land being predominantly used for service delivery or administration by a hospital or health centre incorporated under the Health Care Act 2008;
- Religious Purposes - Land containing a church or other building used for public worship (and any grounds), or land solely used for religious purposes;
- Public Cemeteries - Land being used for the purposes of a public cemetery;
- Royal Zoological Society of SA - Land (other than land used as domestic premises) owned by, or under the care, control and management of, the Royal Zoological Society of South Australia Incorporated.

Rates on the following land will be rebated at **75%**:

- Community Services - Land being predominantly used for service delivery and administration by a community services organisation. A “community services organisation” is defined in the Act as a body that –
 - is incorporated on a not for profit basis for the benefit of the public; and
 - provides community services without charge or for a charge that is below the cost to the body of providing the services; and
 - does not restrict its services to persons who are members of the body.

It is necessary for a community services organisation to satisfy all of the above criteria to be entitled to the mandatory 75% rebate.

The Act further provides that eligibility for a rebate by a community services organisation is subject to it providing one or more of the following community services –

- emergency accommodation
 - food or clothing for disadvantaged persons (i.e., persons who are disadvantaged by reason of poverty, illness, frailty, or mental, intellectual or physical disability);
 - supported accommodation (i.e., residential care facilities in receipt of Commonwealth funding or accommodation for persons with mental health, intellectual, physical or other difficulties who require support in order to live an independent life);
 - essential services, or employment support, for persons with mental health disabilities, or with intellectual or physical disabilities;
 - legal services for disadvantaged persons;
 - drug or alcohol rehabilitation services; or
 - the conduct of research into, or the provision of community education about, diseases or illnesses, or the provision of palliative care to persons who suffer from diseases or illnesses.
- Educational Purposes
 - Land occupied by a government school under a lease or licence and being used for educational purposes; or
 - Land occupied by a non-government school registered under the Education and Early Childhood Services (Registration and Standards) Act 2011 and being used for educational purposes; or
 - Land being used by a University or University College to provide accommodation and other forms of support for students on a not for profit basis.
 - Where Council is satisfied from its own records or from other sources that a person or body meets the necessary criteria for a mandatory 100% or 75% rebate, Council will grant the rebate of its own initiative. Where Council is not so satisfied it will require the person or body to apply for the rebate in accordance with the Applications Clause of this Policy.
 - Where a person or body is entitled to a rebate of **75%** Council may, pursuant to Section 159(4) of the Act, increase the rebate up to a further **25%**. Council may grant the further **25%** rebate upon application or on its own initiative. In either case Council **will** take into account those matters set out within the Applications Clause of this Policy and **may** take into account any or all of those matters set out within that Clause.
 - Where an application is made to Council for a rebate of up to a further **25%** the application will be made in accordance with the Applications Clause of this Policy and Council will provide written notice to the applicant of its determination of that application.

Discretionary Rebates

Council may in its absolute discretion grant a rebate of rates or service charges in any of the following cases pursuant to Section 166 of the Act:

- a. Where it is desirable for the purpose of securing the proper development of the area (or a part of the area);
- b. Where it is desirable for the purpose of assisting or supporting a business in its area;
- c. Where it will be conducive to the preservation of buildings or places of historic significance;
- d. Where the land is being used for educational purposes;
- e. Where the land is being used for agricultural, horticultural or floricultural exhibitions;
- f. Where the land is being used for a hospital or health centre;
- g. Where the land is being used to provide facilities or services for children or young persons;

- h. Where the land is being used to provide accommodation for the aged or disabled;
- i. Where the land is being used for a residential aged care facility that is approved for Commonwealth funding under the *Aged Care Act 1997 (Commonwealth)* or a day therapy centre;
- j. Where the land is being used by an organisation which, in the opinion of the Council, provides a benefit or service to the local community;
- k. Where the rebate relates to common property or land vested in a community corporation under the *Community Titles Act 1996* over which the public has a free and unrestricted right of access and enjoyment; and
- l. Where the rebate is considered by the Council to be appropriate to provide relief against what would otherwise amount to a substantial change in rates payable due to a change in the basis of valuation used for the purposes of rating, rapid changes in valuations, or anomalies in valuations.
- m. Where the rebate is considered by the Council to be appropriate to provide relief in order to avoid what would otherwise constitute a liability to pay a rate or charge that is inconsistent with the liabilities anticipated by the Council in its annual business plan or a liability that is unfair or unreasonable.
- n. Where the rebate is to give effect to a review of a decision of the Council under the Local Government Act Chapter 13 Part 2.
- o. Where the rebate is contemplated under another provision of the Local Government Act.

Council may grant a rebate of rates up to and including 100% of the relevant rates or service charges. Council may grant a rebate for a period exceeding one year, but not exceeding 10 years in respect of (a), (b) or (k) and not exceeding 3 years in respect of (l).

Council has an absolute discretion:

- To grant a rebate of rates or service charges in the above cases; and
- To determine the amount of any such rebate.

Persons who, or bodies which seek a discretionary rebate, will be required to submit an application form to Council and provide to Council such information as stipulated on the application form and any other information that Council may reasonably require.

Council maintains a 'Register of Discretionary Rebates'.

First Home Buyers Rebate

Barunga West Council has launched an innovative rebate scheme for 2023/24 and 2024/25 to entice new residents to the district. Catering specifically to first-time homeowners, the scheme offers a \$500 annual rebate on council rates over two years.

Applications

Persons or bodies who seek a rebate of rates (and/or service charges) either:

- Pursuant to Section 159(4) of the Act and Mandatory Clause of this Policy; or
- Pursuant to Section 166 of the Act and Discretionary Clause of this Policy,
- Must make written application to Council pursuant to Section 159(1) of the Act in the manner and form determined by Council and supplying such information as Council may reasonably

require.

Application forms may be obtained from the Council offices located at 11 Bay Street, Port Broughton SA 5522 or Railway Terrace, Bute SA 5560.

Council will take into account, in accordance with Section 166(1a) of the Act in relation to (d):

(j) inclusive in the Discretionary Rebates Clause above, the following matters –

- the nature and extent of Council services provided in respect of the land for which the rebate is sought in comparison to similar services provided elsewhere in the Council's area;
- the community need that is being met by activities carried out on the land for which the rebate is sought; and
- the extent to which activities carried out on the land for which the rebate is sought provides assistance or relief to disadvantaged persons.

Council may take into account other matters considered relevant by the Council including, but not limited to, the following –

- why there is a need for financial assistance through a rebate;
- the level of rebate (percentage and dollar amount) being sought and why it is appropriate;
- the extent of financial assistance, if any, being provided to the applicant and/or in respect of the land by Commonwealth or State agencies;
- whether the applicant has made/intends to make applications to another Council;
- whether, and if so to what extent, the applicant is or will be providing a service within the Council area;
- whether the applicant is a public sector body, a private not for profit body or a private or profit body;
- whether there are any relevant historical considerations that may be relevant for all or any part of the current Council term;
- the desirability of granting a rebate for more than one year in those circumstances identified within Discretionary Clause of this policy;
- consideration of the full financial consequences of the rebate for Council;
- the time the application is received;
- the availability of any community grant to the person or body making the application;
- whether the applicant is in receipt of a community grant; and
- any other matters and policies of Council, which Council considers relevant.

All persons who or bodies which wish to apply to Council for a rebate of rates must do so on or before **31 May in a given year for a rebate to be considered for the next financial year.**

Council reserves the right to refuse to consider applications received after that date. However, applicants which satisfy the criteria for a mandatory **100%** or **75%** rebate will be granted the rebate at any time.

The Act provides that Council may grant a rebate of rates or charges on such conditions as Council thinks fit.

Council may, for proper cause, determine that an entitlement to a rebate of rates under the Act no longer applies.

Where an entitlement to a rebate of rates ceases or no longer applies during the course of a financial year, Council is entitled to recover rates, or rates at the increased level (as the case may be), proportionate to the remaining part of the financial year.

It is an offence for a person or body to make a false or misleading statement or representation in an application or to provide false or misleading information or evidence in support of an application made (or purporting to be made) under the Act. The maximum penalty for this offence is \$5,000.

If a person or body has the benefit of a rebate of rates and the grounds on which the rebate has been granted cease to exist, the person or body must immediately inform Council of that fact and (whether or not Council is so informed) the entitlement to a rebate ceases. If a person or body fails to do so that person or body is guilty of an offence. The maximum penalty for this offence is \$5,000.

Council will, in writing, advise an applicant for a rebate of its determination of that application within 40 business days of receiving the application or of receiving all information requested by Council. The advice will state –

- if the application has been granted, the amount of the rebate; or
- if the application has not been granted, the reasons why.

Delegation

Council has delegated its power, pursuant to Section 44 of the Act, to grant applications for mandatory rebates, which meet the requirements of the Act.

All discretionary rebates shall be determined by Council.

Review

A person who or a body which is aggrieved by a determination of Council in respect of an application for a rebate may seek a review of that decision in accordance with Council's Internal Review of Council Decisions Policy within 30 days of the date of the notice of determination which is given pursuant to Applications Clause of this Policy.

Community Grants

If an application for a rebate is unsuccessful, Council has an absolute discretion to then treat the application as one for a community grant and to determine it in accordance with Council policy.

Rate Capping

Council has pursuant to Section 153(3) of the Act determined that no maximum increase will apply in the general rate to be charged on any rateable land within its area that constitutes the principal place of residence of a principal ratepayer.

Common portion of Community titled land

Where a community title exists over an individual portion of land then any common portion of land held under that community title will be considered to be non-rateable and will not be subject to the imposition of fixed charges or service charges.

6.26 Applications

All applications for rebates, remissions or postponements must be in writing, addressed to the Chief Executive Officer, Barunga West Council via email at barunga@barungawest.sa.gov.au or post at PO Box 3, Port Broughton SA 5522 and includesufficient details to identify the relevant property and any supporting documentation in support of the application.

6.27 Changes to Assessment Records

All changes to postal address of ratepayer/owner, changes of ownership of a property and changes to ratepayer/owner name must be notified promptly to Council in writing or via Council's website at www.barungawest.sa.gov.au

6.28 Disclaimer

A rate cannot be challenged on the basis of non-compliance with this policy and must be paid in accordance with the required payment provisions.

Where a ratepayer believes that Council has failed to properly apply this policy it should raise the matter with Council. In the first instance contact should be directed to the Council Office by email at barunga@barungawest.sa.gov.au or by telephone 08 8635 2107.

If after this initial contact a ratepayer is still dissatisfied, they should then write to the Chief Executive Officer, Barunga West Council via email at barunga@barungawest.sa.gov.au or by post at PO Box 3, Port Broughton SA 5522 explaining the nature of their concern.

7. Legislative Requirements

Aged Care Act 1997 (Commonwealth)

Community Titles Act 1996

Education and Early Childhood Services (Registration and Standards) Act 2011

Goods and Services Act 1999

Local Government Act 1999

Local Government (General) Regulations 2011

Health Care Act 2008

Valuation of Land Act 1971

8. Availability & Grievances

This policy may be made available at the Council office at 11 Bay Street, Port Broughton during ordinary business hours &/or on Council's Website.

Any grievances in relation to this policy or its application should be forwarded in writing addressed

to the Chief Executive Officer, Barunga West Council, PO Box 3, Port Broughton SA 5522.

9. Approval and Review

This Policy will be reviewed annually by the Barunga West Council.

Responsible Work Area	Chief Executive Officer
Responsible Officer	Manager Corporate Services
Date/s Adopted by Council	10/06/2014_v1 09/06/2015_v2 14/06/2016_v3 13/06/2017_v4 14/06/2018_v5 11/06/2019_v6 14/09/2021_v8 14/06/2022_v9 09/08/2022_v10 11/07/2023_v11 08/08/2023_v12
Date of next review	June 2024
Skytrust Reference	TBC
Records Reference	TBC